Have Your Cake and Eat It Too: Using Program Assessment Training for Faculty Development and Faculty Buy-in

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Session Objectives

Evaluate the strategy of approaching assessment as a faculty development initiative for adoption at own institution

Adapt approach described for developing standardized program learning outcomes rubrics for adoption at own institution

Brainstorm additional ideas for refining assessment processes while also increasing faculty ownership

The Challenge

Assess General Education across curriculum

Reliance on embedded assessments

Need for faculty engagement and buy-in



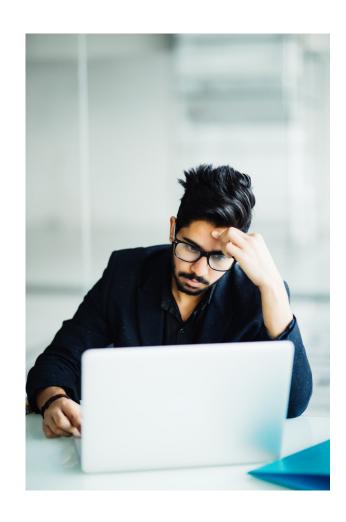
Faculty Roadblocks to Robust Program Assessment

Often unfamiliar with program assessment

Lack of expertise with rubric development

May not see value of program assessment for student learning

Program assessment viewed as additional burden



Institutional Context



Large enrollment Distributed faculty Embedded GE curriculum

Driving Need

Inter-rater reliability

Create a robust
GE scoring
rubric amenable
to wide range of
embedded
assessments

Faculty ownership

The Key



Faculty engagement:

Criteria identification

Dimension alignment

Feedback & revision

Practical analysis

Holistic Approach

- Reduce burden on faculty
- Align best practices

Consultant

Faculty "Why"

- Emphasis on program-level perspective
- Holistic purpose

- GE focus
- Rubric development

Faculty "How"

Rubric Development

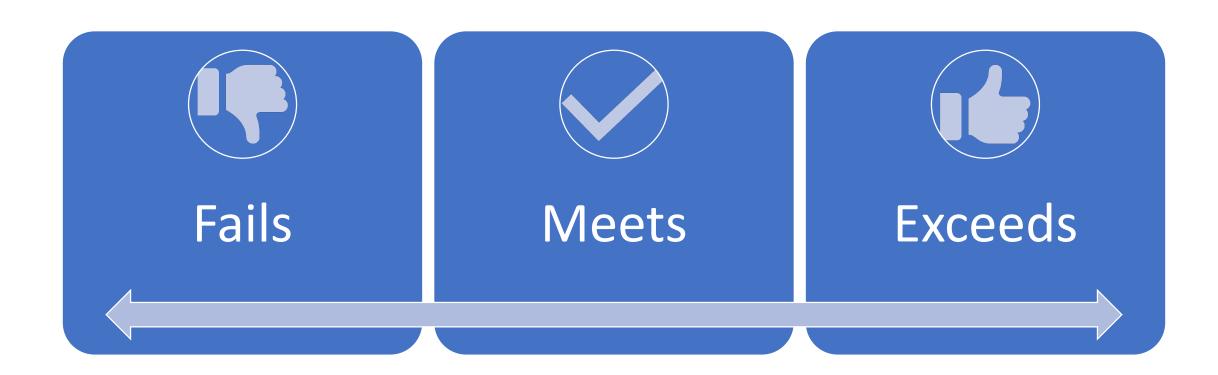
Consolidate and clarify existing GE outcomes

Collaborate to create 5-level rubric framework across three curriculum performance levels

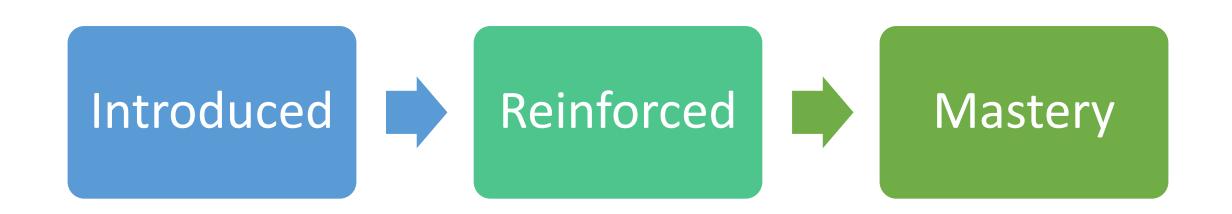
Faculty workgroups to identify acceptable student performance dimensions

Faculty review, testing, and rollout

Program Assessment Dimensions



AIU Levels of Performance















Example

General Education Outcome: Communication

Communicate mature, well-considered ideas, arguments, and information in standard academic English using appropriate media, subjects, and technology.

Introduced

What does it look like to meet this expectation at the introductory level?

Reinforced

What does it look like to meet this expectation at the reinforced level?

Mastery

What does it look like to meet this expectation at the mastery level?

Example: Performance Dimensions

	Introduced	Reinforced	Mastery
	Meets	Meets	Meets
Communication	Uses language that generally conveys meaning; includes some errors. Demonstrates minimal attention to context, audience, purpose, and to the assigned tasks(s) (e.g., expectation of instructor or self as audience).	Uses straightforward language that conveys meaning; language is virtually error-free. Demonstrates awareness of context, audience, purpose, and to the assigned tasks(s) (e.g., begins to show awareness of audience's perceptions and assumptions).	Uses straightforward, discipline-appropriate language that clearly conveys meaning; language is virtually error-free. Demonstrates adequate consideration of context, audience, and purpose and a clear focus on the assigned task(s) (e.g., the task aligns with audience, purpose, and context).

Mastery		Fails	Meets	Exceeds		
Reinforced	Fails		Meets	Exceeds		
Introduced	Fails	Meets	Exceeds			
Score	1	2	3	4	5	
PLO1:						
PLO2:						
PLO3:						
PLO4:						
	Fails All Levels	Meets at Introduced Level	Meets at Reinforced Level	Meets at Mastery Level	Exceeds All Levels	

Rubric Time Investment:

Identify clear, measurable standards that meet performance at each level

Can you clearly differentiate between the levels?

Are the standards appropriate for each level?

Do the standards encompass all relevant components of that objective?

Are the indicators of performance measurable across various artifacts?

Faculty Feedback:

Valued consultant

Appreciated involvement

Desire cyclical feedback loop

Emphasized value of collaborative development

Ongoing concern about program assessment and general rubrics

Next Steps

Data collection

- Closing the loop on based on results of data
- Collect feedback from faculty on implementing the new rubric

Increasing faulty engagement

- Conduct faculty workgroup to share reflection on initial implementation
- Implement a process for faculty to share concerns and suggestions for improvement
- Implement timely revisions to the rubric based upon feedback.

Questions, Comments, Suggestions

