

CommuniTea in the Library: Fostering Relationships with Warmth

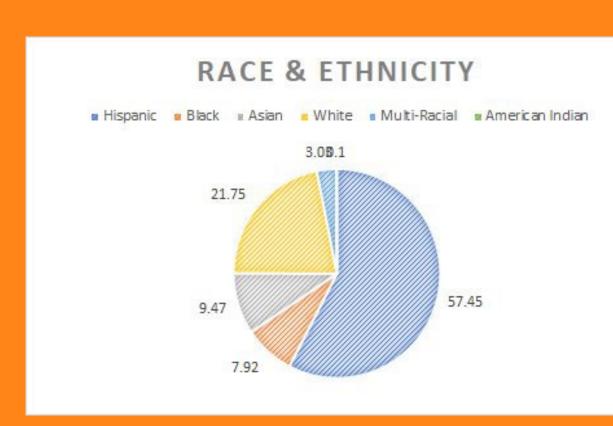
Jeannette Bruno and Tineka Scalzo | WILBUR WRIGHT COLLEGE CITY COLLEGES OF CHICAGO



CONTEXT

- •Wright College is a designated Hispanic-Serving Institution and community college in Chicago, Illinois serving around 10,000 students per year.
- •The majority of our students are First Generation, 36% are Pell-eligible, about 60% work in addition to taking classes, and many take advantage of the Healthy Food Market on campus.
- •We provide ongoing opportunities for students, faculty, and staff to center wellness through rest and connection via naptimes in the library, afternoon tea events, and displays on self-care.
- •The library planned a permanent Tea Garden in response to concerns around a sense of belonging identified in campus-wide surveys.
- •Our trauma-informed work is connected to City Colleges of Chicago Libraries' Strategic Plan goal: *Create an Exceptional Student Experience*.

STUDENT DEMOGRAPHICS



	FALL 2023 STUDENTS							
1	205		2,569		5	248		 Credit Continuing Education Adult Education
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	Wright College Credit Student Enrollmen	dent Enrollment by Employment Status			
		Fall 2023			
	Employment Status	Unduplicated Headcount	Percent of Total		
	Full-Time	1,093	20.80%		
	Part-Time <= 15 hours/week	774	14.70%		
	Part-Time > 15 hours/week	715	13.60%		
	Homemaker	34	0.60%		
	Other	174	3.30%		
	Unemployed	2,121	40.30%		
	No/Response/Blank	350	6.70%		
	Total	5,261			

SURVEY RESULTS

Student Survey – Noel Levitz

Noel-Levitz Student Satisfaction Survey (2022)						
Question	Importance	Satisfaction	Gap			
Most students feel a sense of belonging on campus.	81%	76%	5%			
The college shows concern for students as individuals.	86%	74%	12%			
Students are made to feel welcome on this campus.	90%	84%	6%			

Employee Survey – Campus Climate Survey

Campus Climate Results					
Section	Question	% Agree			
Section 2: Employee Wellbeing	I feel connected to my coworkers and peers at CCC.	65%			
	At CCC, I feel welcome.	66%			
Section 3: Diversity, Equity, and Inclusion	At CCC, I feel a sense of community.	56%			

Teatimes etc.



March 22/February 23

Naptime in the Library –

An event in the library to promote rest and wellness. In addition to a book display, naptime kits that included tea, earplugs, and lavender seeds were distributed.

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Relax with some tea and snacks

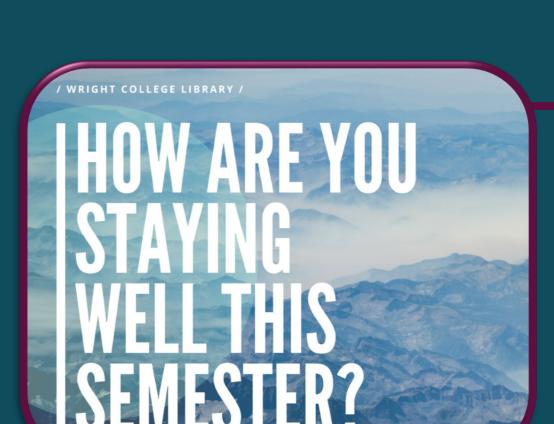
Friday, April 14

1:30-3:30pm

April 23

CommuniTea Party for Staff –

An event coordinated with Student Support Services to increase camaraderie and a sense of community among staff across departments.



July-September 23

Self-Care Is Healthcare –

A display of books on the topic of self-care where tea, earplugs, condoms, and lavender sachets were distributed.

November 23-March 24

Wellness Center Resources –

A permanent display case housing mental health and well-being brochures curated by the Wellness Center on campus.





September 23-Present

Tea Garden –

A space to house a permanent Tea Garden was identified to be filled with plants, individual seating, and tea to create an environment of calm.

GOALS

- •Foster a sense of belonging by providing a low-stakes space for students to connect with other students, faculty, and staff.
- •Create a quiet space filled with plants to make the Wright community feel welcome.
- •Share tea-making supplies to encourage people to take breaks and find ways to relax.

RESPONSE

- "This is so great for someone like me who works around a lot of noise and activity and experiences anxiety! Quieter space is crucial." -student
- •"I want to thank you thank you for the lovely lavender and tea you put out in the library... What a nice special treat in the middle of a long week, and I am CERTAIN that our students felt the same way." faculty member
- •"Thank you for giving me tea all the time!" -student

ASSESSMENT PLAN

- Tea Garden Feedback Survey
- Interview follow-up option
- Focus on experience
- Material usage statistics



LOOKING FORWARD

- Partnerships
- CCC-wide library space study
- Cross-departmental collaboration

FURTHER READING

Black, Lisa, and Zachary Taylor. "Food, Internet, and Shelter: What Emergency Services Did Community College Students Prioritize During the COVID-19 Pandemic?" *Community College Enterprise*, vol. 27, no. 2, Fall 2021, pp. 74–85.

Broton, Katharine M., et al. "Basic Needs Insecurity and Mental Health: Community College Students' Dual Challenges and Use of Social Support." *Community College Review*, vol. 50, no. 4, Oct. 2022, pp. 456–82.

Cox, Angie, and Jaycie Vos. "Virtual Staff Teas: Connecting and Growing." *College & Research Libraries News*, vol. 83, no. 1, Jan. 2022, pp. 13–15.

Eldermire, Erin R. B., and Wasima Shinwari. "Brewing Tranquili-Tea: Supporting Student Wellness at an Academic Library." *College & Research Libraries News*, vol. 83, no. 1, Jan. 2022, pp. 8–12.

Farrow, Laura. "Talking, Tea, and Tough Topics: Finding Strength and Solidarity Through Community Conversations." *Alki: The Washington Library Association Journal*, vol. 35, no. 2, July 2019, pp. 7–11.

Lewin, Katrina. "Relieving Librarian Burnout: Tips & Tricks." *Public Libraries*, vol. 58, no. 6, Nov. 2019, pp. 46–50.